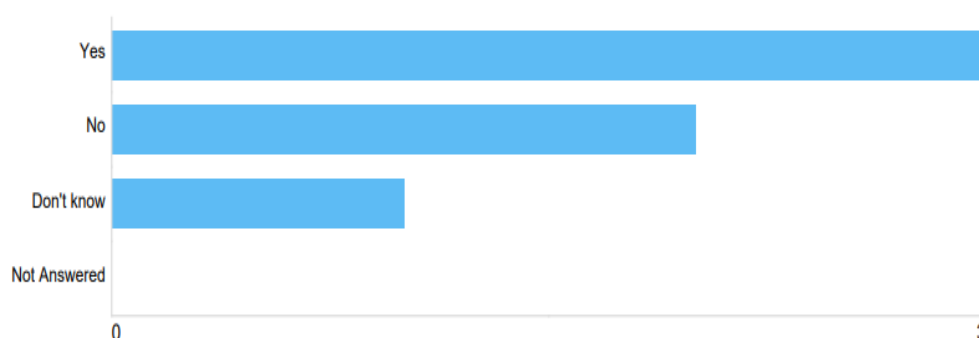


## APPENDIX 8

Question 1: One of the three licensing objectives of the Gambling Act 2005 is preventing gambling from being a source of crime and disorder, being associated with crime or disorder or being used to support crime. The Council's main role is to try and promote this objective with regard to actual premises. So, where an area has known high levels of organised crime the Council will carefully consider whether gambling premises are suitable to be located there and whether conditions may be required such as the provision of door supervision or reduced operating hours. Do you feel the Policy does enough to promote this objective? If no, what changes do you think we should consider?

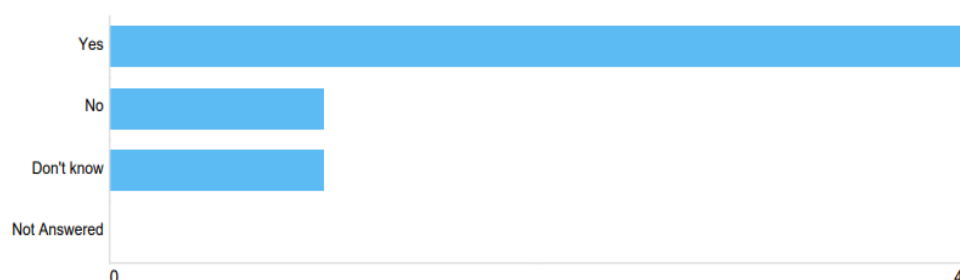
**Do you feel the Policy does enough to promote this objective?**



| Option       | Total | Percent |
|--------------|-------|---------|
| Yes          | 3     | 50.00%  |
| No           | 2     | 33.33%  |
| Don't know   | 1     | 16.67%  |
| Not Answered | 0     | 0.00%   |

Question 2: One of the three licensing objectives of the Gambling Act 2005 is ensuring that gambling is conducted in a fair and open way. Ensuring that gambling is conducted in a fair and open way is generally addressed by the Gambling Commission, via operating and personal licences. The Council will communicate any concerns to the Gambling Commission about misleading advertising or any absence of required game rules or other information. Do you feel the Policy does enough to promote this objective? If no, what changes do you think we should consider?

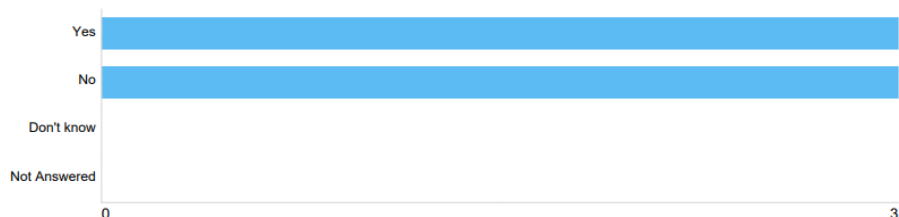
**Do you feel the Policy does enough to promote this objective?**



| Option       | Total | Percent |
|--------------|-------|---------|
| Yes          | 4     | 66.67%  |
| No           | 1     | 16.67%  |
| Don't know   | 1     | 16.67%  |
| Not Answered | 0     | 0.00%   |

Question 3: One of the three licensing objectives of the Gambling Act 2005 is protecting children and other vulnerable persons from being harmed or exploited by gambling. This licensing objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are particularly attractive to children). The Council will therefore consider whether specific measures are required at particular premises with regard to this licensing objective. Appropriate measures may include supervision of entrances/machines, segregation of areas etc. The Council will pay particular attention to any Codes of Practice which the Gambling Commission issues regarding this licensing objective. Do you feel the Policy does enough to promote this objective? If no, what changes do you think we should consider?

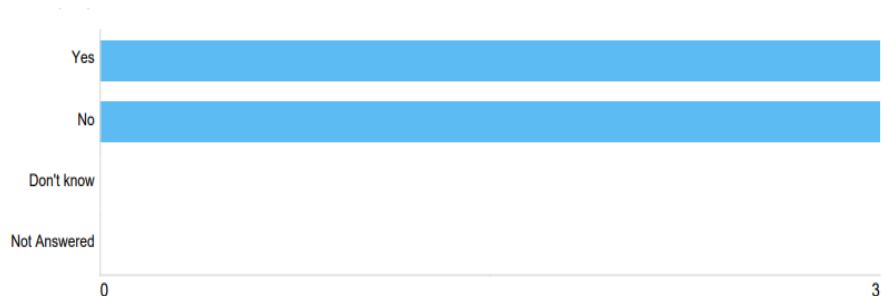
**Do you feel the Policy does enough to promote this objective?**



| Option       | Total | Percent |
|--------------|-------|---------|
| Yes          | 3     | 50.00%  |
| No           | 3     | 50.00%  |
| Don't know   | 0     | 0.00%   |
| Not Answered | 0     | 0.00%   |

Question 4: Regarding the term 'vulnerable persons', the Council is not seeking to offer a definition. For our regulatory purposes, this group (in addition to children) includes: people who gamble more than they want to; people who gamble beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, e.g. alcohol or drugs. The Council will promote this objective by including information in our Policy about the various support organisations which are available to help problem gamblers and include a requirement for operators to provide information to their customers on how to gamble responsibly and how to access information about problem gambling. Do you feel the information provided in the policy does enough to provide support for vulnerable people?

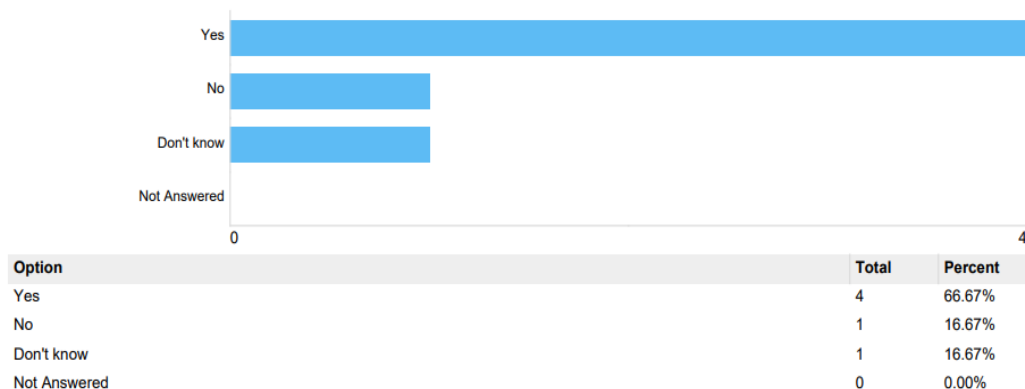
**Do you feel the information provided in the policy does enough to provide support for vulnerable people?**



| Option       | Total | Percent |
|--------------|-------|---------|
| Yes          | 3     | 50.00%  |
| No           | 3     | 50.00%  |
| Don't know   | 0     | 0.00%   |
| Not Answered | 0     | 0.00%   |

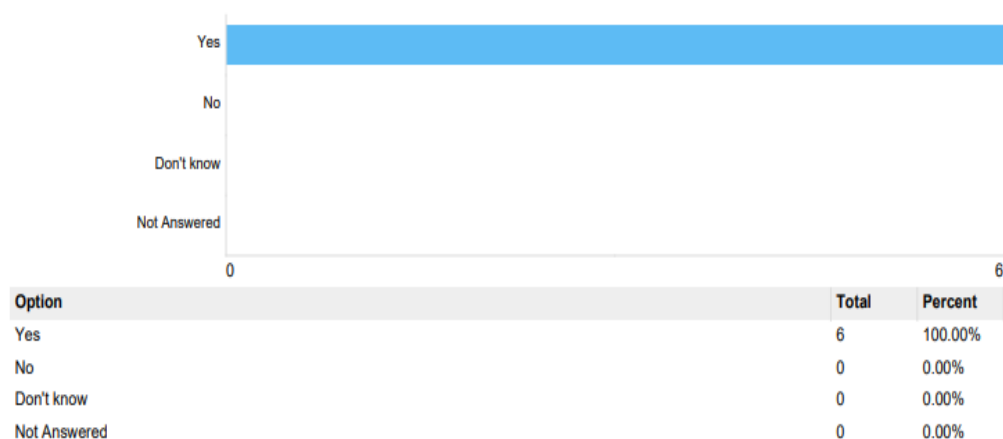
Question 5: Are there any other categories of persons who you feel the Council should mention in the Policy who fall under the category of vulnerable? If yes, who else do you think we should consider?

Are there any other categories of persons who you feel the Council should mention in the Policy who fall under the category of vulnerable?



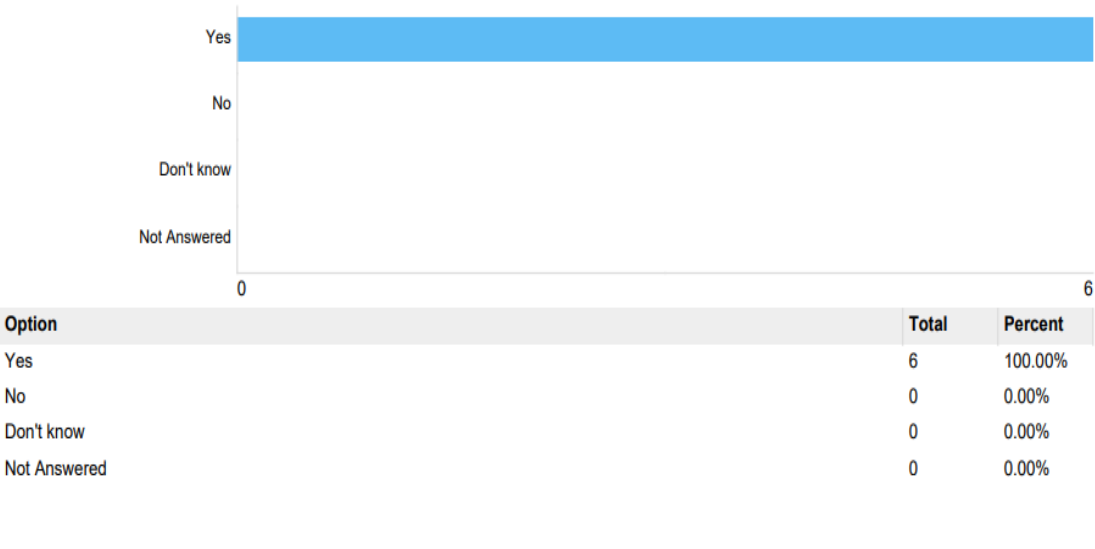
Question 6: A proposal has been made to support the removal of the Council's long standing 'no casino' resolution from the policy. Whilst this may help to support a more vibrant night-time economy, it is felt that there are potential wider public health implications by inviting further gambling premises to the borough. Please see Key information about readopting a 'No Casino' resolution. Do you think that the council should retain its 'no casino' resolution policy?

Do you think that the council should retain its 'no casino' resolution policy?



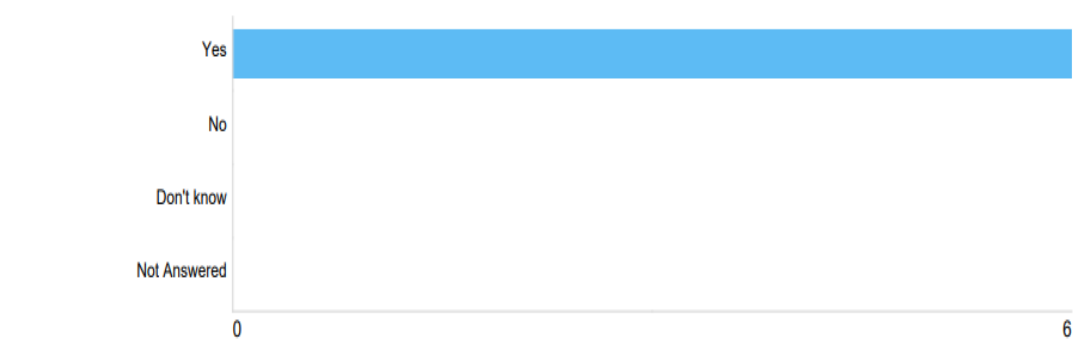
Question 7: A proposal has been made to include a policy terminal hour of 11pm for Adult Gaming Centres. Any premises wishing to operate after this time would be asked to provide a robust risk assessment and also commit to employing more than one member of staff after 11pm. This proposal has been suggested to try and combat an issue with crime linked to lone working in these type venues. Do you think that it is a good idea to include this proposal in the revised policy?

Do you think that it is a good idea to include this proposal in the revised policy?



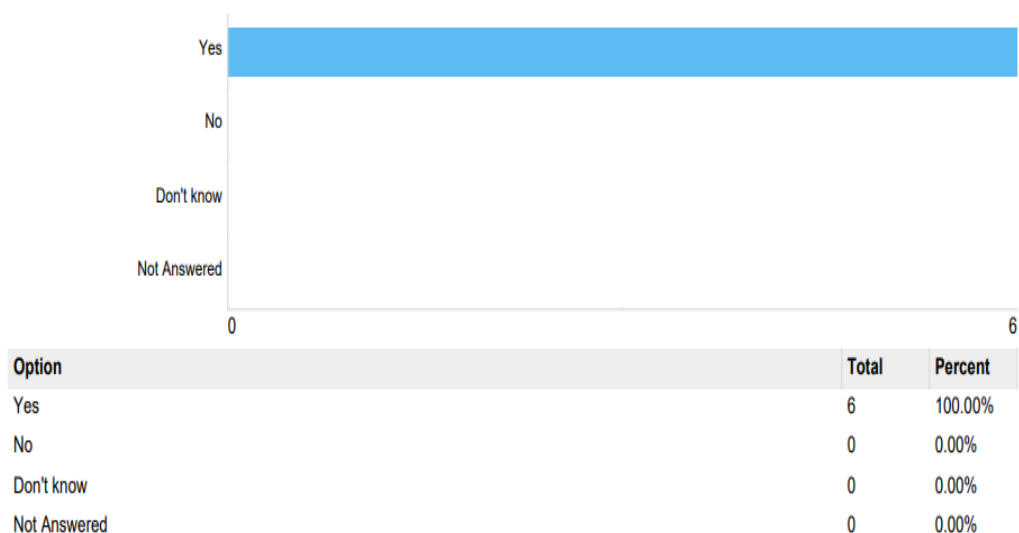
Question 8: Some employees are exposed to high-risk situations daily e.g. crime, violence and mental health issues. Environmental Health Officers have investigated incidents which have occurred before 11pm where only one member of staff was on duty. In most cases, affected employees have suffered physical injuries and/or post-traumatic stress disorder, which has knock on effects. It has been proposed that pro-active measures to address lone working, staffing issues and people within gambling premises could be strengthened in the policy, for all operational hours rather than restricted to after 11pm. Do you think that this is a good idea?

Do you think that this is a good idea?



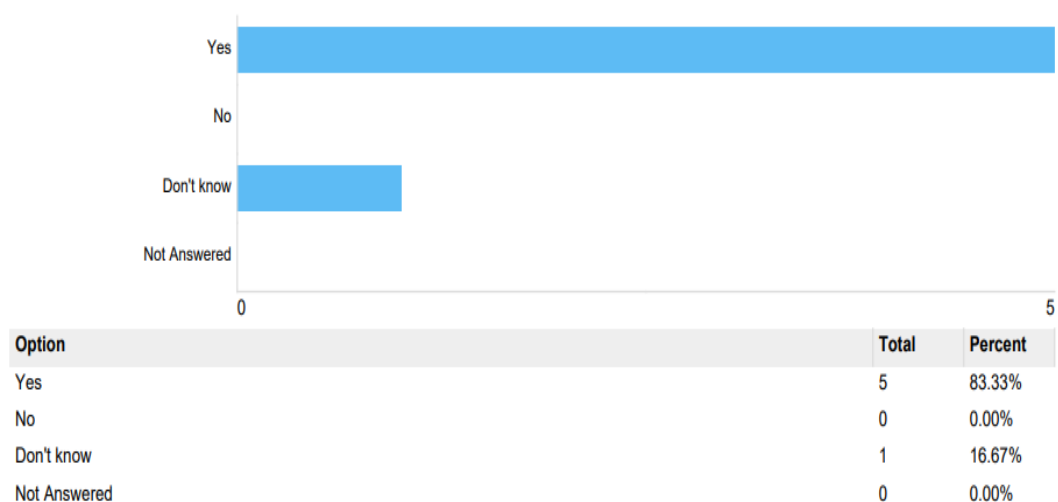
Question 9: It has been proposed that we strengthen the underage aspects of the policy by including a section about the Council's expectations. This would include: that premises will adopt Challenge 25 when allowing customers to enter / gamble; that all staff will be trained in 'ASSESS-CHALLENGE-CHECK' and instructed to challenge young people as they enter the premises; and that door supervision may be required if the operator is found to breach this. Do you think that this is a good idea?

Do you think that this is a good idea?



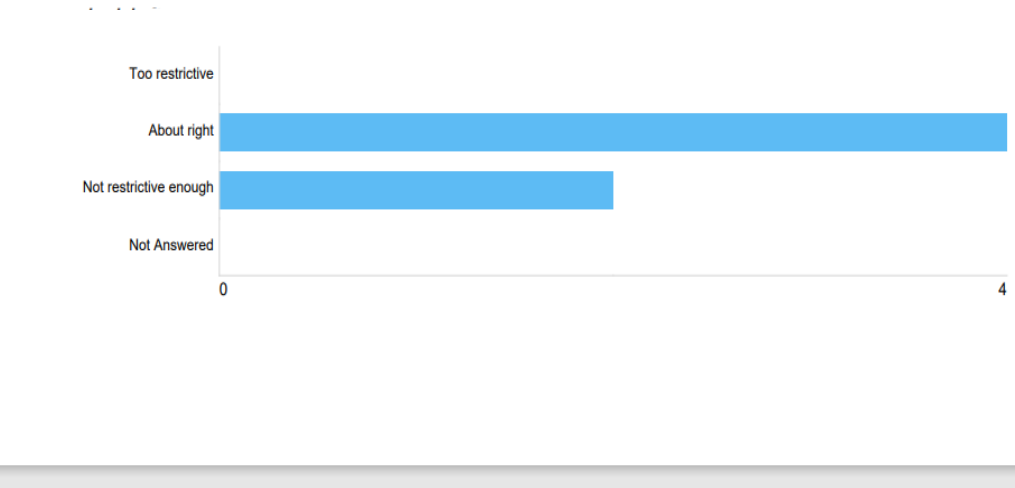
Question 10: It has been proposed that a condition is added to the local pool of licence conditions about the use of technology to allow remote activation of gaming machines. Once a player reaches a machine, they can often play undetected as they have their backs to staff. If there was a requirement to activate the machine on demand, this would help to facilitate age-verification. Do you think that it is a good idea to add a condition about this to the revised policy?

Do you think that it is a good idea to add a condition about this to the revised policy?



Question 11: Do you feel the revised draft Statement of Gambling Policy 2022 – 2025 is: a) Too restrictive b) About right c) Not restrictive enough

Do you feel the revised draft Statement of Gambling Policy 2022 – 2025 is:



| Option                 | Total | Percent |
|------------------------|-------|---------|
| Too restrictive        | 0     | 0.00%   |
| About right            | 4     | 66.67%  |
| Not restrictive enough | 2     | 33.33%  |
| Not Answered           | 0     | 0.00%   |